Volunteer Code of Ethics for the Sunrise Cafe

- 1. I will not discriminate against or refuse service to anyone on the basis of race, color, creed, age, sex, religion, nationality or physical or mental disability.
- 2. I will show a genuine interest in all guests, volunteers and staff and to the best of my ability treat them with fairness, courtesy and good faith.
- 3. I will respect the privacy of guests, volunteers and staff.
- 4. I agree not to disclose any guest, volunteer or staff information of a personal* or confidential* nature to ANY person not authorized by Sunrise Cafe. I understand that a court may order me to pay damages to an individual or group if civil charges are brought and I am found guilty of violating confidentiality. I understand my obligation not to disclose any personal or confidential information about guests, volunteers and staff continues even after my volunteer service has ended.
- 5. I will not engage in or condone any form of violence, harassment or discrimination.
- 6. If I know that a volunteer or staff has violated this Code of Ethic, I will report the activity to my supervisor.
- 7. I will not make any written or verbal public statements on behalf Sunrise Cafe and will refer all requests for public statements to the Operations Manager.
- 8. I will not ask for or provide any funds to any other volunteer or guest.

- 9. I understand that my photograph may be taken and I agree that my photo can be used as a volunteer of the Cafe.
- 10. I agree on behalf of myself, my heirs or assigns, not to hold Sunrise Cafe liable for any injury, harm or loss I may suffer, except as specifically allowed by law, in the course of my volunteer activities with Sunrise Cafe.
- 11. I understand that my services as a volunteer will be terminated if I violate this Code of Ethics.

*Examples of personal or confidential information include but are not limited to medical condition and treatment (mental health, HIV status, substance abuse matters or other health conditions), finances, living arrangements, employment, sexual orientation, relations with family members, etc.